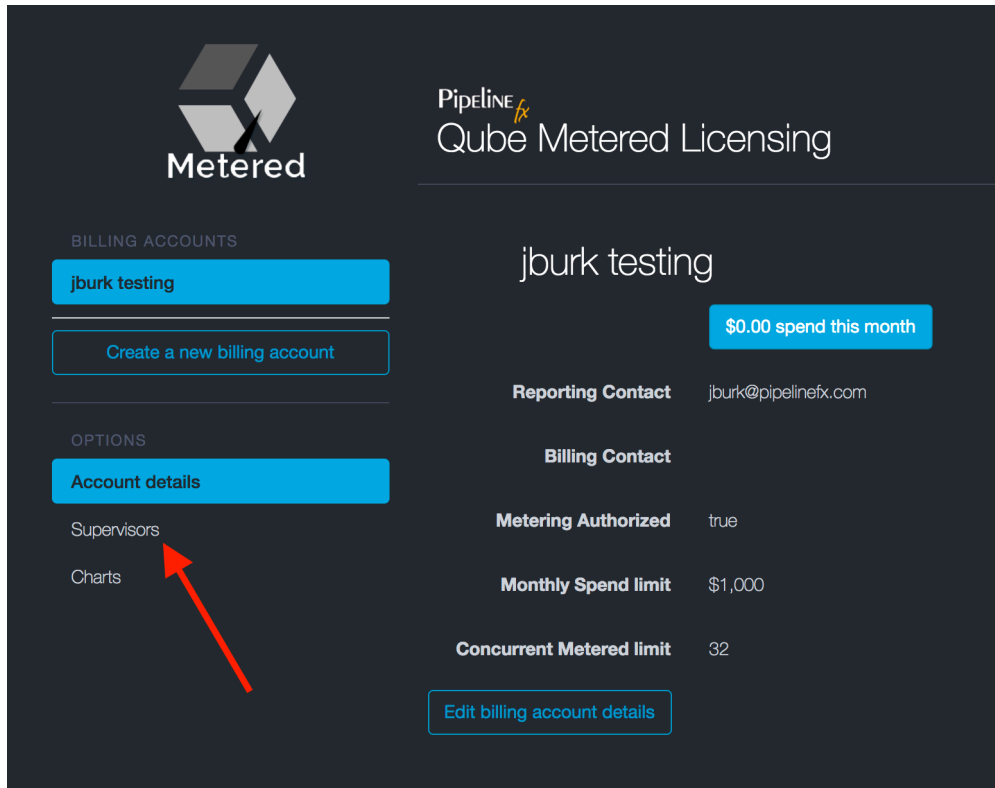


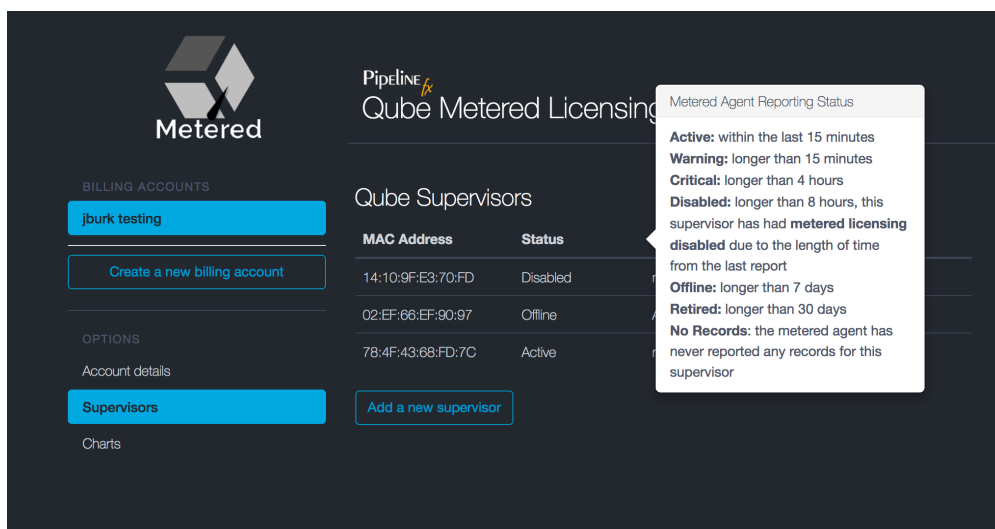
Check your supervisor's license usage reporting status

If your supervisor has never reported license usage, or has not reported in the last 8 hours, Metered Licensing will be disabled on your supervisor. You can check the current status on the [Metered Licensing portal](#).

Navigate to the "Supervisors" page



The screenshot shows the Pipelinefx Qube Metered Licensing dashboard. On the left, under the 'BILLING ACCOUNTS' section, the account 'jburk testing' is listed. Below this, under the 'OPTIONS' section, the 'Supervisors' link is highlighted with a red arrow. The main content area displays the account name 'jburk testing' and a '\$0.00 spend this month' button. Below this, the 'Reporting Contact' is 'jburk@pipelinefx.com'. The 'Billing Contact' is also listed. The 'Metering Authorized' status is 'true'. The 'Monthly Spend limit' is '\$1,000'. The 'Concurrent Metered limit' is '32'. There is an 'Edit billing account details' button at the bottom.



The screenshot shows the Pipelinefx Qube Metered Licensing dashboard with the 'Supervisors' page selected. The left sidebar shows 'Supervisors' as the active option. The main content area displays the 'Qube Supervisors' section with a table of supervisors. A tooltip titled 'Metered Agent Reporting Status' is visible, providing details on the reporting status of the supervisors.

MAC Address	Status
14:10:9F:E3:70:FD	Disabled
02:EF:66:EF:90:97	Offline
78:4F:43:68:FD:7C	Active

Metered Agent Reporting Status

- Active:** within the last 15 minutes
- Warning:** longer than 15 minutes
- Critical:** longer than 4 hours
- Disabled:** longer than 8 hours, this supervisor has had **metered licensing disabled** due to the length of time from the last report
- Offline:** longer than 7 days
- Retired:** longer than 30 days
- No Records:** the metered agent has never reported any records for this supervisor